



FILING FOR REIMBURSEMENT FOR DAMAGES TO PERSONAL PROPERTY

If you are an active duty Navy or Marine Corps member, a reservist on active duty, a DON employee, or DODEA employee on a DON base, and stationed in an affected region in the Middle East, and your personal property has been damaged, lost, stolen, or destroyed due to circumstances associated with Operation Epic Fury, you may file a Personnel Claims Act (PCA) claim if your personal property was lost/damaged incident to service and located in your assigned quarters or located on base or at an embassy when it was damaged.

** Incidental claims (e.g., expenses for meals, lodging, laundry, pet boarding, Uber, parking, subscription services and warranties) and inconvenience claims are not covered under the PCA. However, for military members, some expenses may be covered under other allowances. Please contact your command leadership for further guidance. **

To access Claims Packets and further information about the Claims process, simply scan the QR Code:



QUESTIONS?

Contact the PCU Claims Help Line:

From 0700—1630 EST: (757) 440-6315 or DSN 564-3310

Email: norfolkclaims@us.navy.mil

The Department of the Navy is committed to resolving all claims related to this matter in a fair and timely manner.